

## Weekly Dashboard for Laguna Honda Hospital Closure and Patient Transfer and Relocation Plan

Laguna Honda Hospital (Laguna Honda) provides safety net health care services to approximately 700 of San Francisco's most vulnerable patients. The care for most of these patients is funded by the federal Centers for Medicare and Medicaid Services (CMS). In April 2022, CMS terminated Laguna Honda's participation in the Medicare and Medicaid Provider Participation Programs. In May 2022, Laguna Honda submitted a Closure and Patient Transfer and Relocation Plan and provides weekly closure data to the California Department of Public Health (CDPH).

### WEEKLY CLOSURE REPORT

Week reflects data Monday–Sunday; this week, we provide Weeks 1–5.

#### PATIENT CENSUS:

The census count changes daily as patients move through the system based on their needs. The census may shrink when patients take a “leave of absence” which is when patients are hospitalized for an inpatient acute stay for more than eight days.


#### PATIENT ASSESSMENTS, FAMILY MEETINGS, and PATIENT REFERRALS:



Laguna Honda must transfer and relocate patients to appropriate settings of care as part of the Closure and Patient Transfer and Relocation Plan. Staff strongly encourages patients to accept placements as they become available based on their assessment. One reason is that placements nearby may not be available later. The process involves:




- **Clinical patient assessments:** Multi-disciplinary teams work together to ensure safe transfer and discharge. A clinical assessment team includes doctors, nurses, and social workers who discuss the patient's functional capabilities and health needs.
- **Patient and family meetings:** Teams meet with each patient and their families and, where applicable, the patient's representative to share information about the closure process and gather input for the transfer/discharge decision.
- **Patient referrals:** Referring a patient to a new facility is a two-way process: First, a facility must be found that has both room and appropriate levels of care; then the facility must agree to the placement.
  - Intensive outreach is conducted to find a facility. Once an appropriate facility is found, detailed information about the patient is shared to ensure that the facility can meet care needs (as defined by the patient's placement assessment). The new facility must review and screen the assessment to determine whether they will accept the patient. Only then will the referral occur.

#### TRANSFER, RELOCATION, and DISCHARGES:

Laguna Honda staff are committed to appropriate transfer and relocation for each patient. Resident care teams complete assessments for (1) level of care, (2) risk for transfer trauma, and (3) discharge options.

	PATIENT CENSUS					
	Patients ↓ Week →	Week 1	Week 2	Week 3	Week 4	Week 5
		May 16 - May 22	May 23 - May 29	May 30 - June 5	June 6 - June 12	June 13 - 19
	Patients (at end of week)	681	677	677	675	662

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	(Data reported for Patient Assessments, Family Meetings, and Patient Referrals are not unique patient numbers but rather cumulative actions and events)						
	Event ↓ Week →	Week 1 May 16 - May 22	Week 2 May 23 - May 29	Week 3 May 30 - June 5	Week 4 June 6 - June 12	Week 5 June 13 - 19	TOTAL THRU WEEK 5
	Patient Assessments	105	100	60	74	56	395
	Patient + Family Meetings	43	57	21	57	48	226
Patient Referrals	2	79	121	147	127	451	

CALLS and VACANT BEDS IDENTIFIED / DISCHARGES and TRANSFERS					
Calls/Beds ↓ Week →	Week 1 May 16 - May 22	Week 2 May 23 - May 29	Week 3 May 30 - June 5	Week 4 June 6 - June 12	Week 5 June 13 - 19
Total calls per week	739	1,188	1,162	1,418	1,738
Unique facilities called in San Francisco	15	15	15	15	15
Unique facilities called Out of County	482	1,095	850	1,103	296
VACANT BEDS IDENTIFIED					
Not all vacant beds may be appropriate for a patient's needed levels of care or accept Medicare/Medi-Cal					
San Francisco County	11	0	10	2	18
Out of County	1,187	1,070	1,457	1,540	1,280
DISCHARGES / TRANSFERS	0	1	0	5	7